

United Security Associates Group

The Global Security Solution



5 YEAR LIMITED WARRANTY ON ALL MANUFACTURED PRODUCTS

STATEMENT TO OUR CUSTOMERS

At United Security Associates Group, Inc. we endeavor to provide the highest quality service to our valued customers. We use only quality parts and experienced technicians. We take great pride in our work and the services we provide, and we will make every reasonable effort to accommodate our customers' needs. Our goal is 100% customer satisfaction.

WHAT IS COVERED:

Except as otherwise specified below, this warranty covers all defects in material and workmanship in any camera, video system, web site or related product or service sold by United Security Associates Group, Inc.. The following are not covered: imperfections from installation; reasonable wear from normal use; and any damage or required service resulting from accident, misuse, abuse, neglect, product or system modification, improper installation, incorrect line voltage, failure to maintain an acceptable battery back up system and surge protection device, unauthorized opening, repair, modification or act of GOD. Also performing any usual personal computer functions on our DVRs, including but not limited to e-mailing, internet surfing, accounting, word processing & gaming or any other function other than the specific functions and features of the Digital Video Recorder and Surveillance Software Suite.

CUSTOMER REMEDIES:

United Security Associates Group, Inc.'s entire liability and your exclusive remedy shall be, at United Security Associates Group, Inc.'s option, either (a) return of the price paid, (b) repair of any defective products; or (c) replacement of any defective products.

WARRANTY DURATION:

The warranty issued by United Security Associates Group, Inc. shall continue in full force and uninterrupted the term of one (5) year from the date of initial purchase of any of our manufactured products, provided that the customer returns the warranty registration form via mail to **USAG Warranty Department at 301 South Goolsby Boulevard - Deerfield Beach, Florida 33442** - with all relevant serial numbers within sixty (60) days from the date of receipt to the product. If the customer fails to comply with these warranty registration terms, then the warranty will be limited to a term of one (1) year from the date of initial purchase. This warranty is issued to the undersigned as the original purchaser and is not assignable or transferable. CUSTOMER agrees to maintain their account with United Security Associates Group, Inc. in good standing with all fees and invoices paid and up to date to be eligible for any remedy or service available under this agreement.

NO LIABILITY FOR CONSEQUENTIAL DAMAGES:

In no event shall United Security Associates Group, Inc. be liable for any indirect or speculative damages whatsoever (including without limitation, direct or indirect damages for personal injury, loss of business profits, business interruption, loss of business information, or any other pecuniary loss) arising out of the use of, or inability to use any DVR, camera, video system, web site or related product or service provided by United Security Associates Group, Inc., whether arising out of contract, negligence, tort, or under any warranty, irrespective of whether United Security Associates Group, Inc. had advance notice of the possibility of any such damages. United Security Associates Group, Inc. is additionally not responsible for any labor, installation or related configuration of any device or web site required as a result of any warranty claim. In any case, United Security Associates Group, Inc.'s total liability for all claims under this agreement shall not exceed the price paid to United Security Associates Group, Inc. by the CUSTOMER.

NO OTHER WARRANTIES:

This warranty issued by United Security Associates Group, Inc. is the sole warranty and is in lieu of any other warranty. To the maximum extent permitted under applicable laws, United Security Associates Group, Inc. and its suppliers disclaim all other warranties, either express or implied, including but not limited to implied warranties of merchantability, fitness for particular purpose or noninfringement, or any warranty arising out of any proposal, specification or sample. This warranty constitutes our sole and exclusive liability in respect to any DVR, camera, video system, web site or related product or service provided by United Security Associates Group, Inc.. Violation of any term or clause of this warranty by the customer will result in the warrant being null and void and will negate any liability assumed by United Security Associates Group, Inc. in association with this warranty.

HOLD HARMLESS:

CUSTOMER agrees to hold United Security Associates Group, Inc. harmless from any and all damages or any other problems or other claims caused by CUSTOMER or others in association with CUSTOMER's use or association with any DVR, camera, video system, web site or related product or service sold, recommended or performed by United Security Associates Group, Inc.. United Security Associates Group, Inc. does not control or monitor the content or images recorded or transferred over the internet through the products provided. CUSTOMER agrees to indemnify and hold United Security Associates Group, Inc. harmless for any violations of federal or state laws, regulations, or rights of others, by virtue of the content or images captured, recorded, or transferred over the internet or otherwise.

GOVERNING LAW AND VENUE:

The CUSTOMER and United Security Associates Group, Inc. agree and acknowledge that the terms hereof shall be governed by and construed according to the laws of the State of Florida. Any disputes between the parties hereof shall be determined under the laws of the State of Florida, and jurisdiction for any such actions shall lie solely in Broward County, Florida, the Courts of the State of Florida. No action shall be brought against either party in any court other than in Florida. It is further agreed that if United Security Associates Group, Inc. prevails in whole or in part, on any lawsuit initiated by or against the CUSTOMER, that the CUSTOMER will pay all legal costs and attorney's fees incurred in connection with such litigation, including any such costs or attorneys fees incurred in any appellate proceedings.

SECURITY DEPOSITS:

Any deposits or prepayments paid to United Security Associates Group, Inc. by CUSTOMER in conjunction with any camera, video system, web site or related product or service sold, recommended or performed by United Security Associates Group, Inc. is nonrefundable. Denial of financing and delays in installation shall not void this agreement nor entitle CUSTOMER to a return of any deposit or prepayment. United Security Associates Group, Inc., without cause, may return any deposit or prepayment to customer and void this agreement without any penalty, responsibility or liability to CUSTOMER. This action may take place any time prior to project completion at United Security Associates Group, Inc.'s sole discretion. Additionally, until final payment is made, United Security Associates Group, Inc. retains the rights of ownership for all hardware, software, web site or other item related to any DVR, camera, video system, web site or related product or service provided by United Security Associates Group, Inc., and as the owner retains the right to immediately repossess any or all such items without cause or notice, whether the item has been installed or not.

INTERNET SERVICE:

United Security Associates Group, Inc. shall not held responsible for any damages resulting from the use, delay of installation, limitation or outage of service of any internet service provider or any other internet related service sold, recommended or performed by United Security Associates Group, Inc., including, but not limited to, DSL, Cable, T1, Cellular, Dial-up, satellite, or any other type of internet service provider (ISP), web host, DNS service or any other web or internet related service. CUSTOMER agrees to confirm that the intended use and function of their camera system does not violate the Terms Of Service (TOS) of their ISP or related service.

NETWORK SECURITY:

United Security Associates Group, Inc. can not guarantee the security or privacy of any DVR, camera, video system, web site or related product or service sold, recommended or performed by United Security Associates Group, Inc.. Additionally United Security Associates Group, Inc. can not be responsible for any damage resulting from 'hackers', malicious or accidentally harmful web surfers or individuals gaining access to intended private video images or content. CUSTOMER agrees to provide United Security Associates Group, Inc. the right and ability to access any DVR, camera, server, web site or network sold, maintained or originated by United Security Associates Group, Inc. to CUSTOMER for purposes of maintenance, administration and viewing to ensuring quality service. However, any such access shall be at United Security Associates Group, Inc.'s discretion, and this shall not be construed to create any duty or obligation on the part of United Security Associates Group, Inc. to access, maintain or monitor any DVR, camera, server, web site or network.

PROMOTION:

CUSTOMER agrees to allow United Security Associates Group, Inc. to use, manipulate, rebroadcast or otherwise allow access and use of any camera, video feed, company name and logo, web site or any related product or service sold, recommended or performed by United Security Associates Group, Inc. as promotional material on any web site, demonstration, marketing, advertising or any other promotionally related material used by United Security Associates Group, Inc.. Additionally CUSTOMER agrees to maintain the United Security Associates Group, Inc. logo and link on the main page and 'United Security Associates Group, Inc.' in the text field of any camera feed or web site sold, maintained or originated by United Security Associates Group, Inc..

BROADCAST CONTENT:

United Security Associates Group, Inc. is not liable for any content, image, depiction, simulation or person represented on any camera image, video feed, or web site sold, recommended or performed by United Security Associates Group, Inc.. Additionally, United Security Associates Group, Inc. specifically prohibits our cameras, video systems, web sites or related products or services to be used for any real or simulated sexually oriented material, violent or hate oriented content or in any other situation that would be prohibited by law.

SEVERABILITY & ENTIRE AGREEMENT:

If any portion of this Agreement is deemed illegal or unenforceable, it shall not affect the validity or enforceability of any remaining portion of this Agreement. Additionally, the parties hereto acknowledges that there has been no promise or agreement made other than that which is expressly contained herein and that this written agreement contains the full terms and agreement reached and agreed to between the parties. This agreement may only be modified in writing.

CUSTOMER _____

DATE _____

MY SIGNATURE CONFIRMS MY ACCEPTING OF THE TERMS ABOVE AND REPRESENTS MY BINDING AUTHORITY FOR THE INDIVIDUAL OR ORGANIZATION AS THE FINAL PURCHASER OF ANY DVR, CAMERA, VIDEO SYSTEM OR RELATED PRODUCT OR SERVICE SOLD, RECOMMENDED OR PERFORMED BY United Security Associates Group, Inc. ALL SALES ARE FINAL.